FAQs

In what types of applications can I install the RITE Touch?
The sophisticated styling of the RITE Touch lends itself to beautiful indoor glass doors in ways no other lock can. This fashion-forward design harmonizes style and security in commercial, healthcare, higher education, Fortune 500 and other indoor applications. The easy to install, surface mounted design makes the RITE Touch perfect for new construction or tenant improvement applications. The RITE Touch is designed for indoor applications only and is therefore not weatherized for exterior door use.

How do I install the RITE Touch?
The RITE Touch is entirely surface mounted. A mounting plate with an adhesive backing is attached to the glass door. The lock body and mounting bracket slide onto the mounting plate and are secured with fasteners to the mounting plate. The back body is electrically connected to the lock body then secured with fasteners to the back side of the mounting bracket. The RITE Touch comes with a comprehensive mounting template and detailed instructions to guide the installer through the process.

Can the RITE Touch be reverse handed?
The RITE Touch ships from the factory in left hand configuration. It can be re-handed for right hand door configuration using a few simple steps:
1. Remove screws to disassemble the front body
2. Separate the U-frame
3. Rotate and reposition the U-frame
4. Reassemble the front body
For complete re-handing instructions, please refer to the installation manual included in the product packaging.

What trim options are available?
The RITE Touch is now available with choice of dual action thumbturn or ADA compliant accessibility lever.

Which credentials does the RITE Touch support?
The RITE Touch supports two different credential formats:
1. User code via digital keypad
   The RITE Touch can be programmed with one user code. In Advanced mode the lock can be programmed to accept one user code and one master code.
2. Credential cards (4 provided with the lock) via card reader
   The card reader will support up to 40 credential cards. The RITE Touch comes complete with 4 Mifare credential cards; additional cards are available separately and may be ordered directly from Adams Rite. Credentials provided are proprietary to the RITE Touch, outside credential cards cannot be supported.
I forgot my User Code. How do I restore my lock to factory default settings?
The RITE Touch cannot be restored to factory default setting. Please take steps to ensure that the user code is not lost or forgotten and the master code is kept secure as well.

How do I add or delete individual cards?
All active cards must be presented to either add or delete individual cards. This requires gathering all credentials in circulation to make a change.

Can the RITE Touch be audited?
Can I integrate the RITE Touch into my access control system?
The RITE Touch is a stand-alone, battery-operated lock and cannot be integrated into an existing access control system and does not have audit trail capabilities.

Is the RITE Touch available in an Aperio version?
At the present time the RITE Touch is not available in an Aperio version.

What kind of batteries does the RITE Touch use? What is the expected battery life?
The RITE Touch requires 4 AA alkaline batteries, which will last for approximately one year (based upon 10 uses per day).

Is the remote release option available for purchase?
The remote release option is not currently available for purchase.

What is the purchase channel for CI partners?
Since the RITE Touch is a stand-alone unit and cannot be integrated into an existing access control system, there is no certification process with which a customer must comply to be able to purchase it. Therefore it may be procured the same way in which other Adams Rite products are purchased.

The RITE Touch is a deadbolt. Can it be installed on the main entryway to my facility?
Please consult local AHJ to ensure compliance with local code.